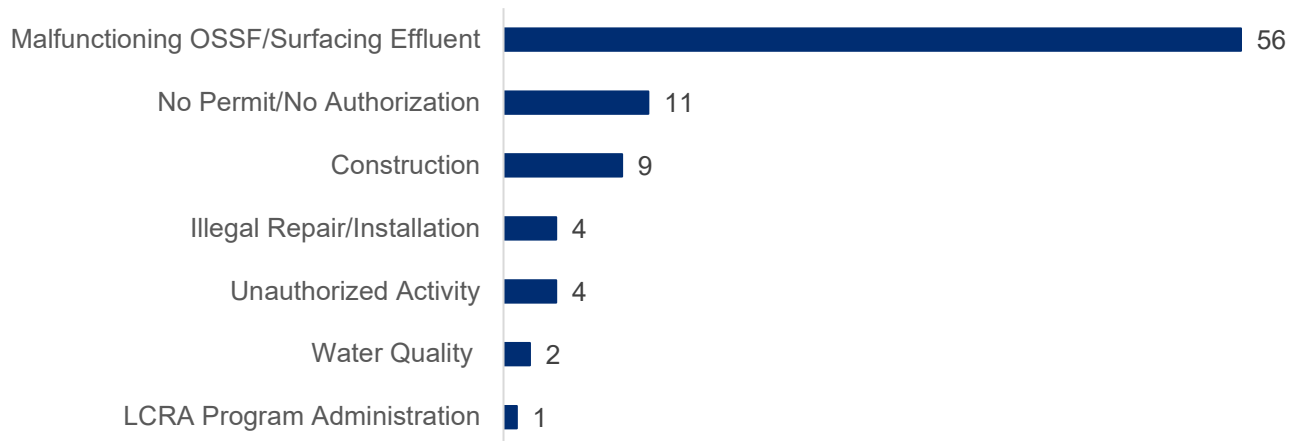


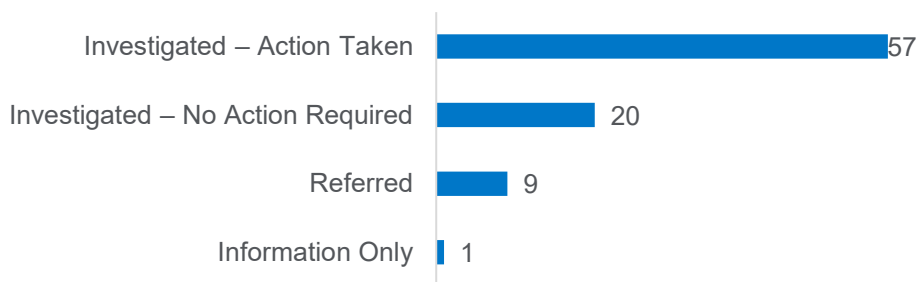
On-Site Sewage Facilities Program
Reporting period: Jan. 1-Dec. 31, 2024

87 Complaints Received

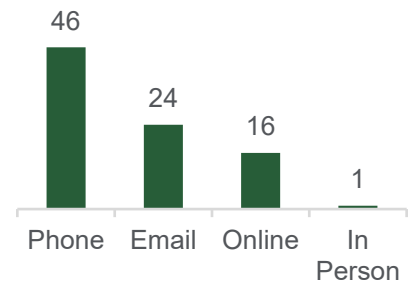
Complaint Type



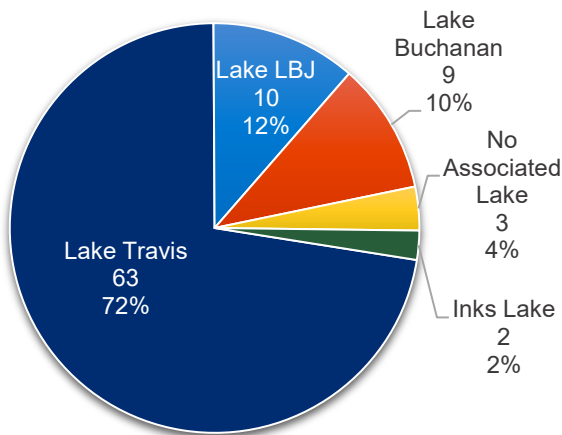
Complaint Disposition



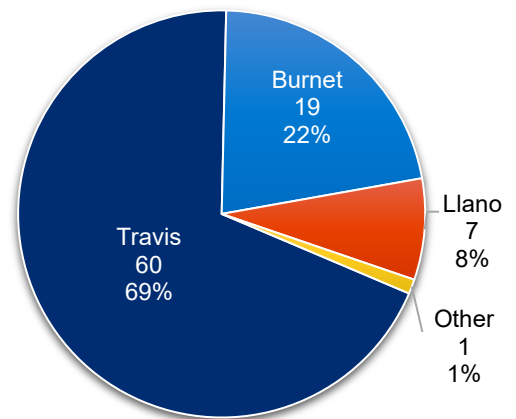
Complaint Source



Complaints per Lake



Complaints per County



Type: Subject matter of complaint.

Disposition:

Investigated – Action Taken: Investigation confirms additional monitoring, enforcement, permitting or compliance is required.

Investigated – No Action Required: Investigation does not indicate a violation within the jurisdiction of the program.

Referred: Complaint referred to another entity (i.e., Travis County, Texas Commission on Environmental Quality, etc.).

Information Only: Complainant provided with process or Ordinance information.

Source: Method through which complaint was received.

Lake/County: County and lake potentially impacted by complaint.

Note: Percentages in pie charts may not add up to 100% due to rounding.